

APPENDIX C

FISCAL YEARS 2005-2009 PROJECTED OUTCOMES

OUTCOME	2005	2006	2007	2008	2009
Percent of Licensees (Pharmacists and Pharmacies) With No Recent Violations (Disciplinary Action)	99%	98%	98%	98%	98%
Percent of Licensees Who Renew Online	55%	60%	75%	75%	75%
Percent of New Individual Licenses Issued Online	62%	75%	75%	75%	75%
Percent of (Jurisdictional) Complaints Resolved Resulting in Disciplinary Action	10%	10%	10%	10%	10%
Recidivism Rate of Those Receiving Disciplinary Action	6%	6%	6%	6%	6%
Percent of Documented (Jurisdictional) Complaints Resolved within 6 months	60%	60%	60%	60%	60%
Recidivism Rate for Peer Assistance Program	20%	20%	20%	20%	20%
One Year Completion Rate for Peer Assistance Program	78%	78%	78%	78%	78%