

APPENDIX A

DESCRIPTION OF AGENCY PLANNING PROCESS

Internal/External Assessment and Issue Identification

In developing its *Strategic Plan*, Board and agency staff identified and analyzed those trends and resulting issues expected to have the most significant impact on the profession and regulation of pharmacy over the next five years. In 1986, 1990, 1998, and 1999/2000, the agency conducted research into these areas utilizing a contracted consultant-facilitator, who worked with the Board and agency staff.

This Strategic Plan has been the product of:

- overall review of the current *Strategic Plan* by the Board Members and agency staff (Internal Assessment) with a significant amount of input provided as to changes, issues, and updates that need to be addressed; and
- comments received from Board customers in response to a letter sent to:
 - the Deans of the Texas colleges of pharmacy;
 - the Executive Directors of the Texas pharmacy professional organizations;
 - the Executive Directors of five of the largest national pharmacy professional organizations;
 - the Executive Director of the National Association of Boards of Pharmacy;
 - the Executive Director of the Pharmacy Technician Certification Board;
 - the Executive Directors of five Texas consumer advocacy groups;
 - the Texas Commissioner of State Health Services; and
 - the Executive Directors of two health regulatory agencies.

A list of the individuals who received an invitation for input and whether they responded is found in this Appendix.

The questions asked in the External Assessment were the following:

- As the agency updates its *Strategic Plan*, what are the issues in general, but specifically in health care, that will affect the practice of Pharmacy and the regulation of the practice, about which the agency should be concerned?
- How will any of these issues affect the agency's ability to carry out its mission?
- Which of these issues poses the greatest challenge for the agency in its ability to respond, and why?
- How should the agency attempt to respond to these issues and challenges?
- What do you see as the greatest area of opportunity for the agency?
- What can this Board do to establish or maintain a position of strength for both the profession and the agency?

Resulting issues to be addressed by the *Strategic Plan* were identified as:

- The Changing Focus of Pharmacy Practice;
- Increased Use of Technology in the Practice of Pharmacy;
- Pharmacy Personnel and Working Conditions; and
- To Maintain the Agency's Leadership Position in Pharmacy Practice Regulation and Establish a Key Leadership Position for Addressing Public Needs.

The Board Members worked with staff to develop these Issue Statements and approved the final *Strategic Plan* at the May 2006 Board Business Meeting.

Request List for Comments on the Agency Strategic Plan	
Name/Address	Response Received
COLLEGES OF PHARMACY	
Sunny E. Ohia, Ph.D., Dean College of Pharmacy The University of Houston 4800 Calhoun, SR-2.141 Houston, TX 77204	
Barbara Hayes, R.Ph., Ph.D., Dean College of Pharmacy and Health Sciences Texas Southern University 3100 Cleburne Ave. Houston, TX 77004	
Steven Leslie, Ph.D., Dean The University of Texas at Austin 1 University Station A1900 Austin, TX 78712-0120	yes
Arthur Nelson, Jr., Ph.D., Dean School of Pharmacy Texas Tech University Health Science Center at Amarillo 1300 Coulter Dr. Amarillo, TX 79106	yes
Dr. Arcelia M. Johnson-Fannin Founding Dean, Feik School of Pharmacy University of the Incarnate Word 4301 Broadway, Box 99 San Antonio, TX 78209-6397	
Indra K. Reddy, Ph.D. Professor and Dean Irma Lerma Rangel College of Pharmacy Texas A&M University-Kingsville MSC 131, 700 University Blvd. Kingsville, Texas 78363-8202	
CONSUMER GROUPS	
Reggie James, Director Texas Consumers Union 1300 Guadalupe, St., Ste. 100 Austin, TX 78701	
Luis Wilmot State Director American Association of Retired Persons 98 San Jacinto, St., Ste. 750 Austin, TX 78701	

Suzy Woodford, Executive Director Common Cause Texas 603 West 13 th , Suite 2D Austin, TX 78701	
Tom "Smitty" Smith, Director Public Citizen Texas 1002 West Avenue Austin, TX 78701	
Charlotte Flynn Gray Panthers 3710 Cedar Street Box 15 Austin, TX 78705	
NATIONAL PHARMACY ORGANIZATIONS	
John A. Gans, Pharm.D., Executive Vice President American Pharmaceutical Association 2215 Constitution Avenue, NW Washington, DC 20037	
Henri Manasse, Jr., P.D., Executive Vice President American Society of Health-System Pharmacists 7272 Wisconsin Avenue Bethesda, MD 20814	yes
Craig Fuller President & CEO National Association of Chain Drug Stores P.O. Box 1417-D49 Alexandria, VA 22313-1480	
Carmen A. Catizone, R.Ph. National Association of Boards of Pharmacy 1600 Feenhanville Drive Mt. Prospect, IL 60056	
Bruce Roberts, R.Ph. Executive Vice President National Community Pharmacists Association 205 Daingerfield Road Alexandria, VA 22314	
Melissa Murer Corrigan, R.Ph. Executive Director/CEO Pharmacy Technician Certification Board 2215 Constitution Avenue NW Washington, DC 20037-2985	
Judith A. Cahill Executive Director Academy of Managed Care Pharmacy 100 North Pitt Street #400 Alexandria, VA 22314-3134	

TEXAS PHARMACY ORGANIZATIONS	
<p>Darryl Spence, R.Ph. President Texas Pharmacy Association PO Box 14709 Austin, TX 78761-4709</p> <p>Jim Martin, R.Ph. Executive Director Texas Pharmacy Association PO Box 14709 Austin, TX 78761-4709</p>	
<p>Traci Metting R.Ph., President Texas Society of Health-System Pharmacists 5617 Westwood The Colony, TX 75056</p> <p>Paul F. Davis, R.Ph. Executive Director Texas Society of Health-System Pharmacists PO Box 15147 Austin, TX 78761-5147</p>	Yes
<p>Debra Garza, R.Ph. Texas Federation of Drug Stores 504 W. 12th St. Austin, TX 78701</p>	
STATE PUBLIC HEALTH OFFICIALS	
<p>Edwardo J. Sanchez, M.D. Commissioner Texas Department of State Health Services 1100 West 49th Street Austin, TX 78756</p>	yes
<p>Kathy Thomas, R.N. Executive Director Texas State Board of Nurse Examiners 333 Guadalupe St., Ste 3-460 Austin, TX 78701</p>	
<p>Donald W. Patrick, M.D., J.D. Executive Director Texas Medical Board 333 Guadalupe St., Ste. 3-610 Austin, TX 78701</p>	