

APPENDIX C

FISCAL YEARS 2007-2011 PROJECTED OUTCOMES

OUTCOME	2007	2008	2009	2010	2011
Percent of Licensees (Pharmacists and Pharmacies) With No Recent Violations (Disciplinary Action)	95%	95%	95%	95%	95%
Percent of Licensees Who Renew Online	74%	74%	75%	75%	75%
Percent of New Individual Licenses Issued Online	70%	70%	70%	70%	70%
Percent of (Jurisdictional) Complaints Resolved Resulting in Disciplinary Action	12%	12%	12%	12%	12%
Recidivism Rate of Those Receiving Disciplinary Action	5%	5%	5%	5%	5%
Percent of Documented (Jurisdictional) Complaints Resolved within 6 months	50%	50%	50%	50%	50%
Recidivism Rate for Peer Assistance Program	30%	30%	30%	30%	30%
One-Year Completion Rate for Peer Assistance Program	75%	75%	75%	75%	75%