

# APPENDIX A

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## DESCRIPTION OF AGENCY PLANNING PROCESS

### Internal/External Assessment and Issue Identification

In developing its *Strategic Plan*, Board and agency staff identified and analyzed those trends and resulting issues expected to have the most significant impact on the profession and regulation of pharmacy over the next five years. In 1986, 1990, 1998, and 1999/2000, the agency conducted research into these areas utilizing a contracted consultant-facilitator, who worked with the Board and agency staff.

This Strategic Plan has been the product of:

- overall review of the current *Strategic Plan* by the Board Members and agency staff (Internal Assessment) with a significant amount of input provided as to changes, issues, and updates that need to be addressed; and
- comments received from Board customers in response to a letter sent to:
  - the Deans of the Texas colleges of pharmacy;
  - the Executive Directors of the Texas pharmacy professional organizations;
  - the Executive Directors of five of the largest national pharmacy professional organizations;
  - the Executive Director of the National Association of Boards of Pharmacy;
  - the Executive Director of the Pharmacy Technician Certification Board;
  - the Executive Directors of five Texas consumer advocacy groups;
  - the Texas Commissioner of State Health Services; and
  - the Executive Directors of two health regulatory agencies.

A list of the individuals who received an invitation for input and whether they responded is found in this Appendix.

The questions asked in the External Assessment were the following:

- As the agency updates its *Strategic Plan*, what are the issues in general, but specifically in health care, that will affect the practice of Pharmacy and the regulation of the practice, about which the agency should be concerned?
- How will any of these issues affect the agency's ability to carry out its mission?
- Which of these issues poses the greatest challenge for the agency in its ability to respond, and why?
- How should the agency attempt to respond to these issues and challenges?
- What do you see as the greatest area of opportunity for the agency?
- What can this Board do to establish or maintain a position of strength for both the profession and the agency?

Resulting issues to be addressed by the *Strategic Plan* were identified as:

- The Changing Focus of Pharmacy Practice;
- Increased Use of Technology in the Practice of Pharmacy;
- Pharmacy Personnel and Working Conditions; and
- To Maintain the Agency's Leadership Position in Pharmacy Practice Regulation and Establish a Key Leadership Position for Addressing Public Needs.

The Board Members worked with staff to develop these Issue Statements and approved the final *Strategic Plan* at the May 2008 Board Business Meeting.

Request List for Comments on the Agency Strategic Plan	
Name/Address	Response Received
<b>COLLEGES OF PHARMACY</b>	
Sunny E. Ohia, Ph.D. College of Pharmacy The University of Houston 4800 Calhoun, SR-2.141 Houston, TX 77204	
Barbara Hayes, R.Ph., Ph.D. College of Pharmacy and Health Sciences Texas Southern University 3100 Cleburne Ave. Houston, TX 77004	
M. Lynn Crismon, Pharm.D. Dean ad interim College of Pharmacy The University of Texas at Austin 1 University Station A1900 Austin, TX 78712-0120	
Arthur Nelson, Jr., Ph.D., Dean School of Pharmacy Texas Tech University Health Science Center at Amarillo 1300 Coulter Dr. Amarillo, TX 79106	
Dr. Arcelia M. Johnson-Fannin Founding Dean, Feik School of Pharmacy University of the Incarnate Word 4301 Broadway, Box 99 San Antonio, TX 78209-6397	
Indra K. Reddy, Ph.D. Professor and Dean Irma Lerma Rangel College of Pharmacy Texas A&M University-Kingsville MSC 131, 700 University Blvd. Kingsville, Texas 78363-8202	

CONSUMER GROUPS	
Reggie James, Director Southwest Office Consumers Union 506 West 14 <sup>th</sup> St., Suite A Austin, TX 78701	
Bob Jackson State Director American Association of Retired Persons 98 San Jacinto, St., Ste. 750 Austin, TX 78701	
Suzy Woodford, Executive Director Common Cause Texas 603 West 13 <sup>th</sup> , Suite 2D Austin, TX 78701	
Tom "Smitty" Smith, Director Public Citizen Texas 1002 West Avenue, Ste. 300 Austin, TX 78701	
Charlotte Flynn State Coordinator Gray Panthers 3710 Cedar Street Box 15 Austin, TX 78705	
NATIONAL PHARMACY ORGANIZATIONS	
John A. Gans, Pharm.D., CEO and Executive Vice President American Pharmacists Association 1100 15 <sup>th</sup> Street NW, Suite 400 Washington, DC 20005-1707	
Henri Manasse, Jr., P.D., Executive Vice President American Society of Health-System Pharmacists 7272 Wisconsin Avenue Bethesda, MD 20814	
Steven C. Anderson, IOM, CAE President & CEO National Association of Chain Drug Stores 413 North Lee Street Alexandria, VA 22314	9/26/07*
Carmen A. Catizone, MS., R.Ph., DPh. Executive Director/Secretary National Association of Boards of Pharmacy 1600 Feenhanville Drive Mt. Prospect, IL 60056	

<p>Bruce Roberts, R.Ph. Executive Vice President National Community Pharmacists Association 100 Daingerfield Road Alexandria, VA 22314</p>	
<p>Melissa Murer Corrigan, R.Ph. Executive Director/CEO Pharmacy Technician Certification Board 1100 15<sup>th</sup> St, NW Suite 730 Washington, DC 20005-1707</p>	
<p>Judith A. Cahill Executive Director Academy of Managed Care Pharmacy 100 North Pitt Street #400 Alexandria, VA 22314-3134</p>	
<b>TEXAS PHARMACY ORGANIZATIONS</b>	
<p>Edmund R. Horton, R.Ph. President Texas Pharmacy Association PO Box 14709 Austin, TX 78761-4709</p> <p>Jim Martin, R.Ph. Executive Director Texas Pharmacy Association</p>	
<p>Mike Sanborn R.Ph., President Texas Society of Health-System Pharmacists 5308 Lyoncrest Court Dallas, TX 75287</p> <p>Paul F. Davis, R.Ph. Executive Director Texas Society of Health-System Pharmacists PO Box 15147 Austin, TX 78761-5147</p>	9/27/07
<p>Karen Reagan Executive Director Texas Federation of Drug Stores 504 W. 12<sup>th</sup> St. Austin, TX 78701</p>	

STATE PUBLIC HEALTH OFFICIALS	
David L. Lakey, M.D. Commissioner Texas Department of State Health Services 1100 West 49th Street Austin, TX 78756	9/17/07
Kathy Thomas, R.N. Executive Director Texas State Board of Nurse Examiners 333 Guadalupe St., Ste 3-460 Austin, TX 78701	
Donald W. Patrick, M.D., J.D. Executive Director Texas State Board of Medical Examiners 333 Guadalupe St., Ste. 3-610 Austin, TX 78701	

\*Comment received from CVS Caremark in conjunction with NACDS comments.