

**TEXAS STATE BOARD OF PHARMACY
QUARTERLY REPORT ON DISMISSED COMPLAINTS**

	1	2	3	4	5
	FY16 1st Quarter	FY16 2nd Quarter	FY16 3rd Quarter	FY16 4th Quarter	FY16 Year-to-Date
Investigations Not Resulting in Disciplinary Action	1,285 (84%)				1,285 (84%)
Investigate + Dismissal (Warning) Letter	251				251
Investigate + Cpt. Closed with Verbal Warning	37				37
Investigate + Cpt. Closed with No Action Due to Insuff. Evidence to Prove Violation Occurred	637				637
Investigate + Lost Juris. (regist expired/phcy closed)	45				45
Inspections	8				8
Inspection + Warning Notice or Dismissal Ltr.	21				21
Application Withdrawn	69				69
Other *	217				217
Investigations Resulting in Disc. Action	182 (12%)				182 (12%)
Agreed Board Order	135				135
Board Order	17				17
Remedial Plan	3				3
Preliminary Notice Letter (PNL) + Dismissal Letter	0				0
PNL + Application Withdrawn (with or without Informal Conference)	19				19
PNL + Informal Conference + Dismissal Letter	1				1
PNL + Informal Conference + Case Dismissed	5				5
PNL + Dismissal or Other Action	1				1
Temp. Suspension Hearing / Case Dismissed	1				1
Referrals To Other Agencies	8 (<1%)				8 (<1%)
No Action **	58 (4%)				58 (4%)
TOTAL	1,533 (100%)				1,533 (100%)

* Represents miscellaneous actions, such as: complainant withdrew complaint or does not wish to cooperate with investigation, or complaint has been inactivated (e.g., due to pending criminal trial/proceedings).

** No action due to: no violation; no jurisdiction; insufficient information; violation not substantive (e.g., report of loss of small quantity of controlled substance).

	1	2	3	4	5
	FY16 1st Quarter	FY16 2nd Quarter	FY16 3rd Quarter	FY16 4th Quarter	FY16 Year-to-Date
Complaints Closed with Disciplinary Orders	152 (10%)				152 (10%)
Complaints Closed with Actions Other than Disciplinary Orders	1,381 (90%)				1,381 (90%)
TOTAL	1,533 (100%)				1,533 (100%)

**TEXAS STATE BOARD OF PHARMACY
QUARTERLY REPORT ON DISMISSED COMPLAINTS**

	1	2	3	4
	FY15 Quarterly Avg.	FY16 1st Quarter	FY16 Qtrly. Avg. Year-to-Date	FY15 – FY16 % Change
Investigations Not Resulting in Disciplinary Action	1,217 (82%)	1,285 (84%)	1,285 (84%)	+6%
Investigate + Dismissal (Warning) Letter	282	251	251	-11%
Investigate + Cpt. Closed with Verbal Warning	22	37	37	+68%
Investigate + Cpt. Closed with No Action Due to Insuff. Evidence to Prove Violation Occurred	532	637	637	+20%
Investigate + Lost Juris. (regist expired/phcy closed)	56	45	45	-20%
Inspections	11	8	8	-27%
Inspection + Warning Notice or Dismissal Ltr.	14	21	21	+50%
Application Withdrawn	55	69	69	+25%
Other *	245	217	217	-11%
Investigations Resulting in Disc. Action	203 (14%)	182 (12%)	182 (12%)	-10%
Agreed Board Order	140	135	135	-4%
Board Order	29	17	17	-41%
Remedial Plan	7	3	3	-57%
Preliminary Notice Letter (PNL) + Dismissal Letter	0	0	0	0%
PNL + Application Withdrawn (with or without Informal Conference)	20	19	19	-5%
PNL + Informal Conference + Dismissal Letter	1	1	1	0%
PNL + Informal Conference + Case Dismissed	3	5	5	+67%
PNL + Dismissal or Other Action	4	1	1	-75%
Temp. Suspension Hearing / Case Dismissed	0	1	1	+100%
Referrals To Other Agencies	8 (<1%)	8 (<1%)	8 (<1%)	0%
No Action **	61 (4%)	58 (4%)	58 (4%)	-5%
TOTAL	1,489 (100%)	1,533 (100%)	1,533 (100%)	+3%

* Represents miscellaneous actions, such as: complainant withdrew complaint or does not wish to cooperate with investigation, or complaint has been inactivated (e.g., due to pending criminal trial/proceedings).

** No action due to: no violation; no jurisdiction; insufficient information; violation not substantive (e.g., report of loss of small quantity of controlled substance).

	1	2	3	4
	FY15 Quarterly Avg.	FY16 1st Quarter	FY16 Qtrly. Avg. Year-to-Date	FY15 – FY16 % Change
Complaints Closed with Disciplinary Orders	169 (11%)	152 (10%)	152 (10%)	-10%
Complaints Closed with Actions Other than Disciplinary Orders	1,320 (89%)	1,381 (90%)	1,381 (90%)	+5%
TOTAL	1,489 (100%)	1,533 (100%)	1,533 (100%)	+3%