

## GUIDANCE FOR USE OF THE TEXAS DEPARTMENT OF STATE HEALTH SERVICES PHARMACEUTICAL CONTRACT

This guidance is to be used to provide out-patient prescription drug services to individuals who are impacted and/or evacuees of Hurricane Harvey at the following pharmacies:

- ❖ HEB
- ❖ Kroger
- ❖ CVS
- ❖ Walgreens
- ❖ Brookshire Brothers
- ❖ Wal-Mart/Sam's Club

This guidance is NOT to be used for hospital patients.

1. Pharmacy will use reasonable efforts to first verify whether each individual or Shelter Resident has another payor source such as Medicaid, Medicare, or other governmental program, or private insurance that will reimburse the pharmacy for the prescription prior to invoicing the Texas Department of State Health Services (DSHS).
2. Individuals or Shelter Residents will present prescription(s) through written or faxed prescriptions(s) or other substantial written evidence, such as labeled pill bottle as allowed by law and/or emergency orders to the activated Pharmacy.
3. Individuals or Shelter Residents will present State issued documentation, such as Driver's License, State of Texas ID card, Passport booklet, Military ID, Birth Certificate, Texas concealed handgun license, U.S. Citizenship Certificate or Certificate of Naturalization with photo.
  - a. In lieu of the Shelter Resident, Shelter staff can provide the Pharmacy with the written prescription or labeled pill bottle. Pharmacy will accept prescription(s) or pill bottle from the Shelter staff, Shelter Resident or from DSHS directly.
4. Pharmacy will verify prescription(s) and insurance or lack of insurance with the individual's pharmacy for approval to fill.
5. Pharmacy will dispense up to a 30-day supply for each prescription filled, unless dispensing considerations requires otherwise.
6. Pharmacy will not be obligated to dispense prescriptions for individuals who do not have substantial written evidence of their prescriptions.