JOB VACANCY NOTICE

SAO Title: Inspector V (1324)  Salary Group B17

Listing No.  TBP16-023  Opening Date:  June 27, 2016
Functional Title:  Compliance Inspector  Closing Date:  August 26, 2016
Type:  Full-Time  Beginning Salary: $3,908/month
Refer To:  Ben Santana

OVERNIGHT TRAVEL REQUIRED: 30%

Military Occupational Specialty Codes:  Army: 68; Navy: Health Care; Coase Guard HS, 870; Air Force: 4P0X1

JOB DESCRIPTION:
Performs highly complex inspections of all classes of pharmacies licensed by the agency to ensure compliance with laws and rules governing the practice of pharmacy, including pharmacies located in other states in the United States. Conducts inspections of facilities applying for a pharmacy license. Works without immediate supervision using independent judgment as to the degree of non-compliance. Explains compliance-related deficiencies to pharmacists and other pharmacy representatives. Advises pharmacists and others of methods of correction. Provides highly technical information and education about laws and rules to agency customers. Investigates complaints, which may include the collection of evidence. Prepares written reports.

MINIMUM QUALIFICATIONS
(License, Education, Experience):
Must have graduated from an accredited four-year college or university. Must have worked in a pharmacy for a minimum of three years as a registered technician, preferably experience in a community and/or hospital pharmacy within the past 10 years in the state of Texas. Previous education and experience in compounding sterile preparations within the past 10 years in the state of Texas, including the completion of an accredited training program, is highly desirable. Previous work experience that involved extensive overnight travel is highly desirable. Must have demonstrated ability to work on a personal computer. Knowledge of Word is desired. Must be able to demonstrate knowledge of business English, spelling, and grammar.

Must possess a valid Texas Driver’s License. Must possess current (active) pharmacy technician registration certificate issued by the Texas State Board of Pharmacy and must be in good standing with the Texas State Board of Pharmacy. Must pass state and national fingerprint identification checks. Insurability by agency’s car insurance carrier is a condition of employment. Within the first three months of employment, will be required to complete process to become commissioned as a notary public and an officer of the Food and Drug Administration.

ENVIRONMENT/PHYSICAL CONDITIONS:
Designated duty point is personal residence. Must reside and operate from a headquarters that is located in Tarrant County. Work involves travel to inspect pharmacies located within the assigned region of the state. Work may also involve travel to inspect pharmacies located outside of assigned region and pharmacies located in other states in the United States. Work may involve travel to conferences, meetings, and inspections in other parts of state, including periodic travel to Austin Headquarters. Travel involves being away from home for several consecutive days. Travel may require sitting and driving in vehicle for long periods of time. Travel may involve flying by commercial airline to distant locations. Inspections of pharmacies may require standing for up to eight hours per day. Communicates with pharmacists, technicians, pharmacy owners, and other Board customers in person and over the telephone. May work in Austin office which has normal office environment. Tobacco Free Work Place (state office and in state-owned vehicles).

REMARKS:
Application must be submitted with a cover letter that focuses on the applicant's unique qualifications for the position. Must submit a State of Texas employment application with a copy of college transcript. Application must be completed with all requested information. Incomplete applications will not be considered. Resume may supplement, not replace application. Applicants who are selected for interviews will be required to complete skills tests in the Austin office. Job description & state of Texas application can be downloaded from the TSBP website: http://www.pharmacy.texas.gov

Mail or fax completed applications to: Texas State Board of Pharmacy, 333 Guadalupe St, Ste 3-600, Austin Texas 78701, FAX 512/305-8009.

This job is covered by the Fair Labor Standards Act (FLSA). Employees in jobs covered by FLSA who actually work in excess of 40 hours in a workweek receive time off at a time-and-one-half rate as the primary method of compensation in lieu of cash payment.

An Equal Employment Opportunity Employer
TSBP does not discriminate on the basis of race, color, religion, sex, national origin, age, disability, or veteran status.
POSITION TITLE: Compliance Inspector
DIVISION: Enforcement
SUPERVISOR: Director of Enforcement
TEAM LEADERS: Chief of Compliance
STATE CLASSIFICATION TITLE: Inspector V
STATE PAY GROUP: B17
STATE CLASSIFICATION NUMBER: 1324
FLSA STATUS: Non-Exempt

GENERAL POSITION SUMMARY:
Performs highly complex inspections of all classes of pharmacies licensed by the agency to ensure compliance with laws and rules governing the practice of pharmacy, including pharmacies located in other states in the United States. Conducts inspections of facilities applying for a pharmacy license. Works without immediate supervision using independent judgment as to the degree of non-compliance. Explains compliance-related deficiencies to pharmacists and other pharmacy representatives. Advises pharmacists and others of methods of correction. Provides highly technical information and education about laws and rules to agency customers. Investigates complaints, which may include the collection of evidence. Prepares written reports.

REPORTING RELATIONSHIPS:
Works in the field and agency office under the supervision of the Director of Enforcement and Chief of Compliance, with considerable latitude to exercise independent judgment within the limits of agency’s policies and procedures.

ESSENTIAL DUTIES AND RESPONSIBILITIES:
Inspects all classes of pharmacies licensed by the agency according to established procedures, including pharmacies located in Texas and the United States that compound sterile preparations. Completes inspection report.

Critically judges degree of compliance based upon established procedures. Explains causes of non-compliance and method of correction. Depending upon severity of noncompliance, may issue written “Warning Notice” or may be required to collect evidence, prepare written report, and refer alleged violations to the Legal Division for further review. May be required to testify at disciplinary hearings regarding inspection procedures, findings, and evidence.
ESSENTIAL DUTIES AND RESPONSIBILITIES (continued):

Provides pharmacists and other agency customers with highly technical information, explanations, and interpretations of pharmacy laws and rules.

Collects samples of compounded preparations for analysis according to established procedures.

Conducts inspections of unlicensed facilities that have applied for a pharmacy license to determine if the facility meets the qualifications for licensure. Completes report.

Travels to inspection locations, including driving and flying to facilities located within the state of Texas, as well as facilities located outside the state of Texas. Maximizes efficiencies by managing time and travel (see environment/physical conditions regarding residence and travel).

Plans inspection itinerary weekly based on established priorities. At beginning of each work week, notifies Division Director or designee of weekly itinerary.

Begins each work week from residence, unless prior approval is received from the Division Director or Executive Director.

Prepares and submits weekly, monthly, and quarterly activity reports. Prepares other written reports as assigned or required.

Investigates complaints as assigned. Work may involve the collection of physical evidence and the preparation of written reports regarding findings of investigations. May conduct joint investigations with other agency staff or regulatory agents.

May attend job-related training events and professional conferences and meetings.

Reviews regulatory and general pharmacy materials to stay abreast of trends and developments in the field of pharmacy.

Complies with all agency personnel policies, including regular attendance.

OTHER DUTIES:

Performs related duties as required.
KNOWLEDGE, SKILLS, AND ABILITIES:

- Thorough knowledge of the laws and rules governing pharmacy practice.
- Thorough knowledge of the procedures relating to compliance inspections.
- Thorough knowledge of agency policies and procedures.
- Thorough knowledge of procedures relating to the compounding of sterile preparations.
- Strong interpersonal skills to represent, present, inform, and persuade professionally and congenially.
- Ability to interact with a variety of contacts professionally and tactfully.
- Ability to maintain effective working relationships with other employees.
- Ability to communicate clearly, both verbally and in writing.
- Problem-solving and reasoning skills to interpret and apply agency policies, rules, and regulations, and recommend courses of action.
- Ability to deal with professionals under adversarial conditions.
- Working knowledge of standard office equipment, including personal computer.
- Ability to maintain confidentiality.
- Memory skills.

EDUCATION AND EXPERIENCE REQUIREMENTS:

Must have graduated from an accredited four-year college or university. Must have worked in a pharmacy for a minimum of three years as a registered technician, preferably experience in a community and/or hospital pharmacy within the past 10 years in the state of Texas. Previous education and experience in compounding sterile preparations within the past 10 years in the state of Texas, including the completion of an accredited training program, is highly desirable. Previous work experience that involved extensive overnight travel is highly desirable. Must have demonstrated ability to work on a personal computer. Knowledge of Word is desired. Must be able to demonstrate knowledge of business English, spelling, and grammar.

LICENSE REQUIRED:

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*The specific statements shown in each section of this position description are not intended to be all-inclusive. They represent typical elements and criteria necessary to successfully perform the job.*