

Quick Reference Guide – Making a Request in PMP AWARxE

1. Go to the PMP AWARxE login page (<https://texas.pmpaware.net/login>). If a password reset is needed, use the “Reset Password” link.

2. Once you’re logged in, select the **RxSearch** tab, then choose **Patient Request**.



3. Enter search criteria.

At a minimum, you must provide:

- **First name** (full or partial*)
- **Last name** (full or partial*)
- **Date of birth** (must be in MM/DD/YYYY format)
- **Prescription fill dates** (must be in MM/DD/YYYY format)

4. Click **Search** at the bottom of the screen to submit your request.

5. Matching patient history will now display. If **multiple patients** are identified, you will be presented with the option to **refine your search** by providing additional search information or you can select a **single, multiple, or all returned patient groups** to include in your patient prescription request results.

A screenshot of the 'Patient Request' form in the PMP AWARxE system. The form is divided into several sections: 'Patient Info' (First Name, Last Name, DOB, Phone Number), 'Patient Location' (City, State/Province, Zip Code), and 'PMP Interconnect Search' (checkboxes for Kansas, Kentucky, Ohio PMP, Utah, Wisconsin). There is also a 'Prescription Fill Dates' section with 'From' and 'To' date fields. A red arrow points to the 'Search' button at the bottom right of the form.

6. Click on “Run Report”, the patient prescription results will be displayed.

7. Print form by clicking on the PDF button or convert the form to a CSV (Microsoft Excel) file. You may retrieve your searches and the search results of any delegates by clicking on the **Requests History** tab.

Search Tips:

- ***Partial Spelling:** Using Partial Spelling can be helpful for hyphenated or commonly abbreviated names (Will vs. William). At a minimum, enter the first three characters of the patient’s first and/or last name.
- **Prescription Fill Dates** - The maximum time period for your search is 36 months.
- **PMP Interconnect Search** - allows you to search other participating state databases for the patient’s records. Select all that apply.
 - To improve the likelihood of finding a specific patient:
 - For out-of-state searches - Limit your search criteria to only the required fields.
 - For in-state searches – In addition to the required fields, include as many details as possible (such as address, city, state and/or ZIP code).